



10th December 2019

Dear Exhibitors,

**Re: Beware of Phishing Emails and other Scams**

Thank you in advance for your participation in PT Pamerindo Indonesia event Lab Indonesia event taking place on 25 - 27 November 2020.

We have been advised by one specific exhibitor participating in our forthcoming event that they have recently received emails from a “[name]ubm@gmail.com” email address. These messages, which pretended to be from a PT Pamerindo Indonesia/Informa Markets representative.

Please be reminded that all invoices related to your participation in all PT Pamerindo Indonesia/Informa Markets events should only be paid into the Organizer’s designated bank accounts in accordance with the payment terms stipulated in the Exhibition Contract. For the avoidance of doubt, the bank accounts are in the name of “PT Pamerindo Indonesia/Informa Markets ” and are with Standard Chartered Bank.

Furthermore, some exhibitors have been contacted by parties claiming to be an Official Service Provider appointed by PT Pamerindo Indonesia/Informa Markets , or representing the business, and seeking personal information or trying to secure business. Please note that our list of recommended partners and their contact details are listed in the Exhibitor Manual.

*If you believe you have received a fake invoice or been contacted by an unauthorised representative, we would be grateful if you would let us know immediately.*

Exhibitors are strongly advised to stay cautious in dealing with any calls or emails and to beware of deceptions. Scam attempts can be made over the phone, by mail or email, or in person. We urge exhibitors to remain alert, ask questions and seek clarification with the Organiser whenever you are in doubt.

As a precautionary measure, we also recommend our exhibitors to regularly change their system passwords to protect against unauthorized entry or loss of information.

PT Pamerindo Indonesia/Informa Markets shall not be responsible in any way whatsoever for any loss caused by such frauds. Should you have any questions, please feel free to contact us:

PT Pamerindo Indonesia  
Menara Jamsostek, Menara Utara, Lt. 12  
Unit TA-12-04, Jl. Jend. Gatot Subroto  
Tel: (021) 7590 5224  
Email: Dewi.Setiani@pamerindo.com

Informa Markets  
Suite 5-01, Level 5, Sunway VISIO Tower, Lingkaran SV  
Sunway Velocity, 55100 Kuala Lumpur, Malaysia  
Direct line: +603 9771 2688 Ext.2660  
Email: ldayu.Zakaria@informa.com

Thanks for your kind attention.

Yours Faithfully